

## **Refund Policy:**

### **Drsafehands.com refunds the amount under the following conditions only:**

- If the customer is not satisfied with the “**online consultation**” provided by the first doctor then he can ask for another doctor, if the customer is still not satisfied by the second doctor then he/she can ask for refund which should not exceed the amount paid at the time of consultation. However decision of management will be final.
- If the customer paid for the services and not received the services in the stipulated time, then customer can ask for the refund of amount which should not exceed the amount paid by the customer for the particular services.

**“Other than the above following conditions Amount once paid in Non Refundable under any circumstances”** Customer must note no amount will be refunded for Diagnostic Services, Counseling Services, Wellness Products if the services are availed.